

Twin Lakes Clinical Services

Twin Lakes Clinical Services (Twin Lakes) is a unique program that will offer specialized clinical services to adults with an intellectual disability across the Hamilton Niagara Region of the Ministry of Community and Social Services.

Twin Lakes Clinical Services strives to be the foremost provider of specialized services for individuals with intellectual disabilities and their support systems.

Mission Statement

In order to support adults with Intellectual Disabilities at Twin Lakes we are continually challenging and evaluating ourselves as individual professionals and as a clinical team, in collaboration with our community partners. We do this by:

- *Encouraging a mutually open dialogue with the individuals, families, and support networks;*
- *Being responsive to individual and community needs;*
- *Providing quality, specialized clinical supports and tools to effectively meet the individual's identified needs;*
- *Fostering professional and community growth through education, training, and research.*

Twin Lakes Clinical Services will:

- ◆ *be client-focused and centered*
- ◆ *be responsive and flexible*
- ◆ *offer onsite service to the individual wherever possible*
- ◆ *focus on strengthening the local service delivery system*
- ◆ *focus on networking a broad range of providers together to offer effective specialized clinical support with long-term stability for the individuals*
- ◆ *provide mutual education and learning opportunities*
- ◆ *be an active member of the Clinical Coordination Network (CCN)*

Range of Services

Twin Lakes offers a range of specialized assessments using the most current tools available. These assessments will fall into the following categories:

- ▶ *Psychiatric/Mental Health*
- ▶ *Psychological*
- ▶ *Speech language/swallowing*
- ▶ *Sexual risk/offender relapse prevention*
- ▶ *Social work/psychosocial*

Twin Lakes treatment services include interventions such as:

- ▶ *Management of psychiatric and mental health care*
- ▶ *Treatment of a variety of traumas*
- ▶ *Swallowing/Feeding interventions*
- ▶ *Communication supports*
- ▶ *Offender relapse prevention*
- ▶ *Individual and family therapies*

Education and Training

Twin Lakes is committed to improving the knowledge and skill base of individuals, families and care providers.

- ◆ *Specific presentations and training to members of the CCN to create a broad range of clinical depth across the broader specialized service community.*
- ◆ *Client specific training to families, school and agency staff on supporting the unique needs of certain individuals.*
- ◆ *Broad systems training to front line agency staff and caregivers on dual diagnosis issues, dementia issues, understanding the syndromes, behavioural intervention, support offenders, grief and bereavement, and post traumatic stress, to name a few.*

Contact us at:

1-800-789-1773 or 905-685-6512

Fax: 905-685-7093

***To Inquire about, or make a referral, call Contact
Niagara at:***

1-800-933-3617 or 905-684-3407